



Company Overview

Everything your practice needs for **Billing, EMR & Support**

- MEDICAL BILLING & CLAIMS MANAGEMENT
- EMR & PRACTICE MANAGEMENT SOFTWARE
- UNLIMITED IT SUPPORT SERVICES
- EMR APPLICATION HOSTING & SUPPORT
- ALL INCLUSIVE, SUBSCRIPTION-BASED FEES

Transitioning to digital health technologies requires much more than just hardware and software, it requires a high level of expertise in healthcare, billing, and computing technologies.

How does ITelagen Help Medical Practices?

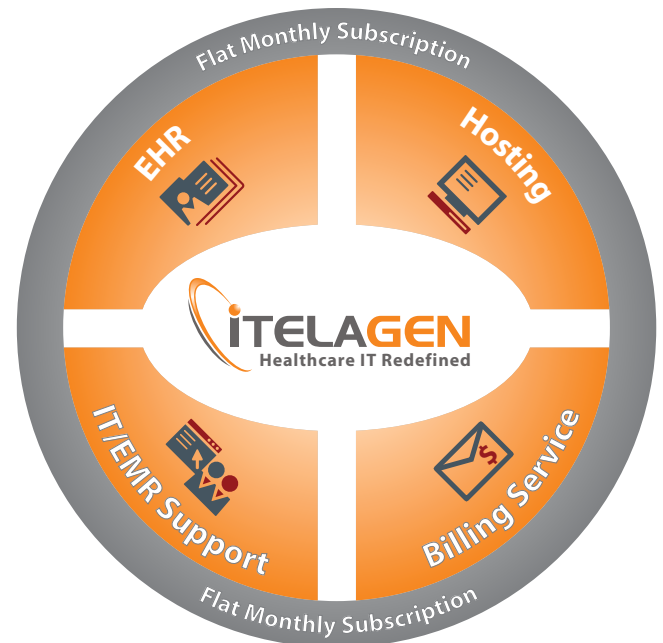
ITelagen® redefines Healthcare IT for Medical Practices by delivering Electronic Medical Records (EMR) as part of an entire back-office solution that includes:

- Medical Billing and Collections
- Allscripts® MyWay PM & EMR
- Unlimited IT Support (Remote & Onsite)
- EMR Hosting (HIPAA Certified)

Our bundled solution increases revenues, speeds collections, and supports all aspects of your computing platform, network & staff members. It's a unique combination of comprehensive billing and IT expertise bundled with EMR, all for a flat percent of the physician's collected revenue. By combining billing, IT, hosting & certified EMR experts, ITelagen becomes the single point of contact and "Your One-Stop Shop for EMR®" and computing infrastructure.

HITECH Act Compliance - Ensure "Meaningful Use"

While other EMR solutions leave you own your own post implementation, ITelagen's service provides ongoing support, configuration and management of your digital office along with unlimited IT support for all your staff members. Since ITelagen's service fee is proportional to your collected revenue, ITelagen ensures that your digital office is running at peak efficiency at all times. More importantly, ITelagen keeps the certified EMR up and running and best configured for your practice at all times, ensuring "meaningful use" and thus the highest chance for receiving the ARRA HITECH Stimulus Act payment. As part of the service, ITelagen guarantees meaningful use in time to receive the stimulus payment.



Visit us on the Web at:
www.itelagen.com

"ITelagen's unique ability to manage all aspects of the network and applications has made our implementation of EMR and EPM rollout much smoother and faster than originally planned Outsourcing to ITelagen is "working smarter"; ITelagen is a critical part of our EHR, configuration, roll-out, monitoring and ongoing support! Thank you ITelagen!"

- CEO
Muir Medical Group IPA, Inc.

"ITelagen is an integral part of how we do business. Their superior IT knowledge is instrumental to the success of our day to day medical operations. Supporting 350 plus employees across eight geographically disperse medical centers in the City of Manhattan is no easy task. However, ITelagen completes this task with ease and professionalism."



- CTO
Manhattans Physician Group

Contact Us

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Your One-Stop Shop for EMR®

HIPAA Compliant/Certified Healthcare

With advent of electronic patient data, the security of this data is paramount. That's why ITelagen's datacenters are SAS-70 Type II certified, and ITelagen's billing and IT support services are SysTrust® compliant. Both are internationally recognized auditing standard that ensure our operations and thus your patient data is secure and meets all HIPAA requirements.

Our one-stop shop approach covers all healthcare technology needs. Whether you already have some technical expertise on staff or not, our service plans provide the expertise you need and deliver dramatic reduction in your total cost of technology ownership.

- **Medical Billing & Claims Management**

Our medical revenue cycle management service provides comprehensive medical billing management to process, track and collect claims. Our healthcare billing service manages billing-related functions for physician practices and includes practice management and EMR platform. Our revenue management services are designed to help our clients increase revenue, achieve faster reimbursement from payers, reduce training requirements for EMR, and ensure successful EMR adoption.

- **IT & EMR Support**

ITelagen's Healthcare IT Support provides a complete support solution for securing, supporting and managing desktop computers, servers and the medical practice network. From proactive support, monitoring and data backup, to providing unlimited telephone and onsite support for each staff member, our IT Support Plans will ensure that medical practices are operating properly and securely.

- **EMR Hosting**

The ITelagen® EMR hosting plan enables medical practices to entrust ITelagen with all of your practices EMR hosting needs at ITelagen's HIPAA Certified (SAS-70 Type II certified) data center that operates with 99.99% availability. Additionally, the IT experts at ITelagen take care of maintaining EMR servers, performing backups, installing upgrades, new software releases and managing firewalls and security.

- **Allscripts EMR & PM Software**

Our ASP/hosted Electronic Medical Records and Practice Management solution from Allscripts® reduces costs and automates medical practices. Designed for medical practices with 1 to 25 physicians, Allscripts® MyWay™ from ITelagen is an integrated solution covering practice management and electronic medical records, everything you need to keep your practice operating at top efficiency.

- **EMR Implementation**

ITelagen's service bundles provide medical practices a comprehensive solution designed specifically to help plan, manage and optimize EMR deployment to get the maximum benefit from the EMR investment. The ITelagen Implementation Services team is responsible for the training and installation of our EMR solution. With EMR implementation staff located nationwide, we can readily respond to our client needs.