

EMR...The Time is Now.



Company Overview

Everything your practice needs for **EMR & IT Support**

- EMR & PRACTICE MANAGEMENT SOFTWARE
- REMOTE & ONSITE IT SUPPORT SERVICES
- EMR APPLICATION HOSTING & SUPPORT
- MEDICAL BILLING & CLAIMS MANAGEMENT
- ALL INCLUSIVE, SUBSCRIPTION-BASED FEES

Deploying Electronic Medical Records (EMR) and other digital health technologies requires much more than just hardware and software. Transitioning to a digital workplace requires a high level of expertise in healthcare, network, computer and security technologies.

How does ITelagen Help Medical Practices?

ITelagen® redefines Healthcare IT for Medical Practices by utilizing the latest technologies to offer, host and manage Electronic Medical Records (EMR) applications and proactively support all aspects of the computing platform, network & staff members. It's a unique combination of practice management and EMR software, real-time payer knowledge, and comprehensive billing services – from claims submission to insurance collection. By combining IT, hosting & certified EMR experts, ITelagen becomes the single point of contact and “One-Stop Shop” for IT and EMR infrastructure, all for a flat monthly subscription fee.

HIPAA Compliant/Certified Healthcare

With advent of electronic patient data, the security of this data is paramount. That's why ITelagen's datacenters are SAS-70 Type II certified, an internationally recognized auditing standard that represents that a datacenter has been through an in-depth audit of their control activities, which generally include controls over information technology and related processes. Additionally, ITelagen's support services were designed to be Systrust (www.aicpa.org) compliant from day 1 to ensure our operations and thus patient data is secure and meets all HIPAA requirements. A combination of Systrust and SAS-70, both of which truly ensure HIPAA compliance are monumental for any healthcare organization to achieve.



Visit us on the Web at:
www.itelagen.com

"Outsourcing our IT services and our EHR helpdesk to ITelagen® is "working smarter"; we focus more on the business operations than on password resets and more. ITelagen is a critical part of our EHR. configuration, roll-out, monitoring and ongoing support! Thank you ITelagen!"

*- Ute Burness, CEO
Muir Medical Group IPA, Inc.*

"ITelagen is an integral part of how we do business. Their superior IT knowledge is instrumental to the success of our day to day medical operations. Supporting 350 plus employees across eight geographically disperse medical centers in the City of Manhattan is no easy task. However, ITelagen completes this task with ease, professionalism, and a sense of urgency very few if any of their competitors can match!"



*- Joel Taylor, CTO
Manhattans Physician Group*

Contact Us

Corporate Headquarters
Harborside Financial Plaza X
3 Second Street, Suite 1204
Jersey City, NJ 07311
Phone: (877) 983-2443
Fax: (888) 813-9989
Email: sales@itelagen.com

www.itelagen.com

Your One-Stop Shop for EMR™

Our one-stop shop for EMR solutions covers all healthcare technology needs. Whether or not you already have some technical expertise on staff or not, our service plans provide the expertise you need and deliver dramatic reduction in your total cost of technology ownership. Our flat-rate service plans cover all EMR technology needs which include:

- **EMR / Practice Management Software**

Our ASP/hosted Electronic Medical Records and Practice Management solution from Allscripts® reduces costs and automates medical practices. Designed for medical practices with 2 to 25 physicians, Allscripts MyWay from ITelagen is one integrated solution covering practice management and electronic medical records, everything you need to keep your practice operating at top efficiency.

- **Medical Billing Services**

Our medical revenue cycle management services provides comprehensive medical billing management to process, track and collect claims. Our healthcare billing service manages billing-related functions for physician practices and includes a medical practice management platform. Our revenue management services are designed to help our clients achieve faster reimbursement from payers, reduce errors, increase collections, and lower operating costs.

- **IT / EMR Support**

The ITelagen® Healthcare IT Support Plans provide a complete IT support solution for securing, supporting and managing desktop computers, servers and the medical practice network. From proactive support, monitoring and data backup, to providing complete telephone and remote support for each staff member, our IT Support Plans will ensure that medical practices are operating properly & securely.

- **EMR Hosting**

ITelagen® EMR hosting plans enables medical practices to trust ITelagen with all your EMR operational support needs at the ITelagen data center that operates with 99.99% availability. Additionally, the IT experts at ITelagen take care of maintaining EMR servers, performing backups, installing upgrades and new software releases, and managing firewalls and security.

- **EMR Implementation**

ITelagen® EMR Implementation Service offers medical practices a comprehensive solution designed specifically to help plan, manage and optimize EMR deployment to get the maximum benefit from the EMR investment. The ITelagen Implementation Services team is responsible for the training and installation of the EMR products. With EMR implementation staff located nationwide, we can readily respond to our client needs.